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“To our members, thank you for making 2025 a true year of community; your trust and support help us grow stronger together as we move into 2026.”

-Caroline Richardson, CEO



Bringing the community together.

We attended the annual Credit Unions of Wales Celebrations in October 2025. It was great to get together with other Credit Unions and organisations that support us.



Have you spotted us?

We have been busy out in the community this year, from relaunching our Volunteers Program to heading out on the streets of Cardiff to chat to our community about all things Credit Unions! We even had our own fluffy mascot for the day!

Do you want to give back to your community? Scan the QR code if you'd like to be a part of our Volunteer Team!



Financial wellbeing in the workplace

We have gained 4 new Payroll Partners who are committed to improving the financial wellbeing in their workplace. We are so happy to have them on board!



What our members think: ★ Trustpilot

Such a quick and great service. Emma C was extremely helpful throughout the process. Would recommend to friends and family struggling with debts.



This was a very easy process. Got my decision quickly and easily, without leaving the house. Staff were great and you can tell they genuinely care about their members. All in all very pleased and would highly recommend. Thanks CVCU!



Credit union has given me a lifeline out of a mess that I cannot seem to clear up. Saved me a huge amount of money as well. Very grateful for their help with this.



Our Commitment to You

Financial wellbeing isn't about having lots of money – it's about feeling confident, prepared and in control. Small steps, like saving a little each month or planning ahead for seasonal costs, can make a real difference over time.

We're here to support you at every stage of your financial journey – from building savings to accessing fair, affordable credit when you need it. With simple steps and trusted local support, you can build stronger financial wellbeing for the future.

Financial resilience from a young age

We are working with schools all over Cardiff and the Vale to ensure that children are developing the skills they need for the future when it comes to financial confidence.



You love our services!

We have over 100 Trustpilot reviews at a 4.7 star average rating. Thank you to all our members who have left us a lovely review!

Want to get involved?

Whether you want to save, borrow, volunteer, or keep up with what we get up to, our website and socials will have all the information you need!

cardiffcu.com

